

marucci

Dear Texas Cannons,

Marucci is pleased to provide you with a special assortment of products for your arsenal and as an added benefit, we are being given the chance to get some other new, Marucci products for some unbelievable deals.

Here is how you take advantage of our Texas Cannons special deals:

Go to: lockerroom.maruccisports.com

Create an account with user name and password:

Enter Sales Code: Contact info@texascannonsbb.com for store code

Once you have entered the online store, simply follow the directions, order your desired items, pay, and wait for your products to arrive!

Please note:

- Production times for these items are:
- All custom apparel items go to print when the store closes
- There is NO refunds or exchanges on custom apparel items
- Screen Print-3-5 weeks
- Embroidery- 3-5 weeks
- Sublimated Game Jerseys-4-6 weeks
- Hats- 4-6 weeks

If you have any questions or problems, please contact Marucci's customer service department at teamsales@maruccisports.com.

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Checkout Tips

1.) You must register an account before you can place your first order. The first time you enter the site.

a.) Click the user drop down box in the top right-hand corner; click login

The screenshot shows the Marucci website's product page for a "PLAYER PACKAGE WITH CUSTOM BATTING GLOVE". The price is listed as \$175.00-\$245.00. The package includes a choice of white or red jerseys (youth or adult), a choice of bag option (GPS F5 bat pack or GPS wheeled gear bag), a choice of custom batting gloves (youth or adult), and a GPS game hat. A "GET THE BUNDLE" button is visible at the bottom right of the product details. A yellow highlight and a blue arrow point to the user account dropdown menu in the top right corner of the browser window.

b.) "Click need an Account?" Register your account

The screenshot shows the Marucci website's login/register form. The form includes fields for "Email Address" and "Password", a "Forgot Password" link, and a "Need an Account?" link. A "LOGIN" button is located at the bottom of the form. A yellow highlight and a blue arrow point to the "Need an Account?" link. The background of the page shows the same product page as in the previous screenshot.

2.) If you have multiple children in the organization, you must place two separate orders for the player package. Two player packages cannot be placed on the same order.



Returns/Exchanges:

- **Metal bats**
 - o If you purchased a metal bat through your team/organization's personal item order website, you may return or exchange your bat within 60 days from the date you received the product. Bats must be new, unused, in their original packaging, and include proof of purchase. Marucci will only exchange metal bats for another size or model at the same price point. Marucci will not refund or exchange any engraved or used bats. Visit www.maruccisports.com/returns to complete the return authorization form.
- **Wood Bats**
 - o If you purchased a wood bat through your team/organization's personal item order website, you may return or exchange your bat within 30 days from the date you received the product for another size in the same model or for another model at the same price point. Wood bats must be new, unused, in their original packaging, and include proof of purchase. Marucci will not exchange any engraved, customized or used wood bats. . Visit www.maruccisports.com/returns to complete the return authorization form.
- **Soft Goods**
 - o If you purchased batting gloves, wrist guards, bags or fielding gloves through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. Batting gloves, wrist guards and bags must be new, unused, in their original packaging, and include proof of purchase. Fielding gloves will fall under our 30-day Pro Fit Guarantee, which ensures an exchange for another glove model or a full refund if you are not 100% satisfied with your purchase. Marucci will not refund or exchange any customized fielding gloves, customized/used bags or used batting gloves and wrist guards.
- **Protective Gear**
 - o If you purchased a helmet or catcher's gear through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. Batting helmets will fall under our 30-day Pro Fit Guarantee, which ensures an exchange for another helmet size or a full refund if you are not 100% satisfied with your purchase. Catcher's gear must be new, unused, in their original packaging, and include proof of purchase. Marucci will provide a one-time repair or replacement within 12 months from the date of purchase, which will cover padding, workmanship, material, and manufacturing defects on all catcher's gear. A replacement in regard to any of the following instances will be of the same size and color as originally purchased by the customer.
- **Apparel**
 - o If you purchased non-customized apparel through your team/organization's personal item order website, you may return or exchange your items within 30 days from the date you received the product. The items must be unworn with the tags still attached to qualify for an exchange. Marucci will not refund or exchange any customized apparel items.

Once you've reviewed the Terms and Conditions above, please return your Marucci product(s) along with proof of purchase by prepaid carrier to the following address:

Marucci Sports- Team Sales Returns
5801 McCann Drive
Baton Rouge, LA 70809

Once your items arrive at the Marucci Sports facility, please allow 3-5 business days for all refunds/exchanges to be processed. For all warranty claims and information, please visit www.maruccisports.com/returns to review the full



Warranty Terms and Conditions or
contact warranty@maruccisports.com. If
you have additional questions or concerns, you may also contact info@maruccisports.com.